

Wastedge Bin Booker



Mobile device or web customer, self-service requests booking app

Wastedge's Bin Booker module provides waste companies with the ultimate win-win. How? It makes your business more efficient while making life easier for your customers.

It runs on any smart mobile device or web browser, enabling your customers to **book a service when and where it's convenient for them.**

A yard foreman could request a bin exchange or order additional bins from their smart phone while they're at the building site. And customers with ring-in or on-call services can **request collections WITHOUT waiting on the phone (even outside office hours).**

Service requests can be checked and confirmed easily. Emails or SMS messages are an optional service, useful for providing the client with job status updates.

And when the job is en-route to the site, drivers using our on-board service systems can **alert the client when on approach.** There are even options to show related invoices, payment status and to request reprints. This module really is a winner!

Key benefits

- Facilitates customer self-service
- Helps reduce data entry effort
- Simplifies service requests
- Improves customer communications

Additional features...

- Shows services available
- Shows prior bookings for copy
- Selects existing job for exchange
- Selects bin type, bins required
- Shows prior booking status
- Receives booking acceptance confirmations

Main features...



Secure login

Self-service menu

Available services

Confirm job details

Request job date

Copy prior jobs

Booking calendar

Put your business on the map today!
Visit www.wastedge.com or call: 02 9499 6222